

# Integrated Care Records

## Privacy Notice

### Summary

This practice keeps data on you relating to who you are, where you live, what you do, your family, possibly your friends, your employers, your habits, your problems and diagnoses, the reasons you seek help, your appointments, where you are seen and when you are seen, who by, referrals to specialists and other healthcare providers, tests carried out here and in other places, investigations and scans, treatments and outcomes of treatments, your treatment history, the observations and opinions of other healthcare workers, within and without the NHS as well as comments and aide memoires reasonably made by healthcare professionals in this practice who are appropriately involved in your health care.

Integrated care records in south east London securely connect the electronic health record systems in your GP practice with similar systems in other care settings. These include south east London hospitals, care professionals in urgent and emergency care services (such as NHS 111 or 999), the London Ambulance Service and the National Record Locator Service, which is run by the NHS in England.

Integrating your care records means that your care teams can view your medications, previous treatments, test results and any other relevant care information at the touch of a button. This improves communication between your health and care providers, making best use of clinical resources during your appointments or hospital stay.

Find more information about the integrated care records in south east London [here](#).

Please note, South East London Integrated Care Records are named

- [Local Care Record](#) in Southwark, Lambeth and Bromley
- [Connect Care](#) in Lewisham, Greenwich, and Bexley

### Details of processing

#### Purpose of the processing

Sharing health records is helping to improve your care by providing your care team with essential clinical information at the touch of a button. This reduces the need for repeated phone calls and delayed letters.

#### Lawful basis for processing

*The processing of personal data in the delivery of direct care and for providers' administrative purposes in this surgery and in support of direct care elsewhere is supported under the following Article 6 and 9 conditions of the GDPR:*

*Article 6(1)(e) '...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...'*

and

*Article 9(2)(h) 'necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the*

*provision of health or social care or treatment or the management of health or social care systems and services..."*

We will also recognise your rights established under UK case law collectively known as the "Common Law Duty of Confidentiality" \*

Recipient or categories of recipients of the shared data

The data will be shared with Health and care professionals and support staff in this surgery and at south east London hospitals, care professionals in urgent and emergency care services (such as NHS 111 or 999), the London Ambulance Service and the National Record Locator Service, which is run by the NHS in England.

Retention period

The data will be retained for active use during the processing and thereafter according to NHS Policies and the law.

## Your rights

Right to object

You have the right to object to some or all the information being processed under Article 21. Please see Find more information about the integrated care records in south east London [here](#), including how to opt out of this form of data sharing.

Right to access and correct

You have the right to access the data that is being shared and have any inaccuracies corrected. There is no right to have accurate medical records deleted except when ordered by a court of Law.

Right to Complain

You have the right to complain to the Information Commissioner's Office, you can use this link <https://ico.org.uk/global/contact-us> or calling their helpline Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate).

## Contact details

<b>Controller Contact Details</b>	Penrose Health	3 Kingfisher Square Staunton Street, London SE8 5DA	020 8318 0190 <a href="https://privacy.penrosehealth.co.uk">privacy.penrosehealth.co.uk</a>
<b>Data Protection Officer</b>	Claire Clements	1 Lower Marsh, 3rd Floor, Lower Marsh, Waterloo, London, SE1 7NT	<a href="mailto:claireclements@nhs.net">claireclements@nhs.net</a>

\* "Common Law Duty of Confidentiality", common law is not written out in one document like an Act of Parliament. It is a form of law based on previous court cases decided by judges; hence, it is also referred to as 'judge-made' or case law. The law is applied by reference to those previous cases, so common law is also said to be based on precedent.

*The general position is that if information is given in circumstances where it is expected that a duty of confidence applies, that information cannot normally be disclosed without the information provider's consent.*

*In practice, this means that all patient information, whether held on paper, computer, visually or audio recorded, or held in the memory of the professional, must not normally be disclosed without the reasonable expectation of the patient. It is irrelevant how old the patient is or what the state of their mental health is; the duty still applies.*